

# Tidal Enterprise Scheduler™

## 6.x Administrator Class



Page 1

This course focuses on the administration features and functionalities of Cisco Tidal Enterprise Scheduler™ to provide a higher level of expertise. Students who need to go beyond the scheduling courses to administer Scheduler make up the enrollment of this class. Typical attendees include application support staff or systems administrators. Though this course does not have specific prerequisites, students should have a general knowledge of server-side management and security.

### Highlights

This one-day course does not require the successful completion of the Enterprise Scheduler Intermediate and Advanced Courses but it is recommended that it be taken after these courses. This course focuses on installing and configuring Cisco Tidal Enterprise Scheduler™ and all its components. It enables companies to quickly begin local support of the Cisco Tidal Enterprise Scheduler™ components in order to increase operational efficiency. Our expert product instructors will guide the students through the learning process by lecture and real time examples.

This course provides the information and skills needed for students to maintain Cisco Tidal Enterprise Scheduler™. Students build a solid knowledge base through:

- Learn to install, configure, and uninstall the Master.
- Learn to install, configure, and uninstall the Client Manager.
- Learn to install, configure, and uninstall the Agents (Windows and UNIX/Linux).
- Installing and configuring Tidal Fault Tolerance to provide high availability and seamless scheduling.
- Becoming familiar with best practices around disaster recovery, maintenance, and system upgrades.
- Using diagnostic logs to specifically determine the source of problems.
- Troubleshooting and resolving common issues in the Tidal Enterprise Scheduler environment.
- Learning to fine-tune Cisco Tidal Enterprise Scheduler™ and its servers to maximize available resources.
- Reporting production issues or requesting enhancements to the support organization.
- Utilizing the support FTP site.

### Primary Deliverables

- Certificate of completion
- Complete training manual and lab guide

Throughout this one-day course the students computer skills will be put to the test. Students will receive comprehensive, administrator-level knowledge of the Cisco Tidal Enterprise Scheduler™ through hands on installation, upgrades, and troubleshooting. Upon successful completion of this course students will be awarded a certificate that shows everyone that they are on their way to becoming a Certified Cisco Tidal Enterprise Scheduler.

### Availability

The Synertech Training for Tidal Enterprise Scheduler – Administrator is a statement of work (SOW)–based service and is widely available. Contact your local service account manager about availability in your area.

# Tidal Enterprise Scheduler™ 6.x Administrator Class

## Training Site Requirements

- Each student workstation requires a supported Web Browser (IE or Firefox). Dedicated Servers are also required to host the Tidal Master, Client Manager, databases, and Agent components. Network access is required in your training room.
- One workstation per student and an instructor workstation is required if the class is taught at your site.
- Access to the Tidal environment is needed to install the class environment via local administrator.
- Product software must be downloaded from Cisco and staged on network for access.
- Need a list of student AD or LDAP logon information to be defined for the class
- The training room must have the ability to project PowerPoint and have either a whiteboard or an easel.

## How to Schedule Training

For more information or to schedule a training class, call 714.464.0333 and ask to speak to the Tidal Training Coordinator or send email to [Webcontact@synertechinc.net](mailto:Webcontact@synertechinc.net).