

# Tidal Enterprise Scheduler™

## 6.x Operator Class

This course focuses on the operator features and functionalities of Cisco Tidal Enterprise Scheduler™ to set the operations staff level of expertise. Students, who need to go beyond just the operational basics, should enroll in the Intermediate class.

### Highlights

This four hour course is lecture with limited hands on for the Students. This course teaches students how to use the TES Client to process job and how to handle issues that come up in a normal production environment. Students will be introduced to using Job Activity Console, Business Views, the Event Activity Monitor, and control of Resources for the Cisco Tidal Enterprise Scheduler™. Our expert product instructors will guide the students through the learning process by lecture, real time examples, and test.

At the completion of this course, students will be able to begin monitoring and managing job schedules in Cisco Tidal Enterprise Scheduler™ through:

- Gaining a high-level understanding of the Cisco Tidal Enterprise Scheduler™ architecture
- Learning core scheduling concepts and terminology
- Understanding job type, status, rules, instances, and tracking
- Knowing how to perform timesaving tasks such as inserting or removing jobs from a schedule and overriding job dependencies
- Learning command types and specific commands
- Being exposed to other Enterprise Scheduler functionality such as operator alerts, agents, resource management, variables, and reporting
- Understanding and using Queues to control production
- Troubleshooting issues with running the job schedule

### Primary Deliverables

- Complete training manual
- Certificate of completion

Throughout this half-day course the students knowledge and understanding of Cisco Tidal Enterprise Scheduler™ will be expanded. Students will receive comprehensive, operator-level knowledge of the Cisco Tidal Enterprise Scheduler™.

### Availability

The Synertech Training for Tidal Enterprise Scheduler – Operator is a statement of work (SOW)–based service and is widely available. Contact your local service account manager about availability in your area.

### Training Site Requirements

- Dedicated Servers are required to host the Tidal Master, Client Manager, databases, and Agent components. Network access is required in your training room.
- One workstation for the instructor is required if the class is taught at your site.
- The training room must have the ability to project PowerPoint and have either a whiteboard or an easel.

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## How to Schedule Training

For more information or to schedule a training class, call 714.464.0333 and ask to speak to the Tidal Training Coordinator or send email to [Webcontact@synertechinc.net](mailto:Webcontact@synertechinc.net).