



# T I D A L

Automation Operator Class

## Highlights

This eight hour course is lecture with limited hands on for the Students. The course teaches students how to use the TA Client to process jobs and how to handle issues that come up in a normal production environment. Students will be introduced to using Job Activity Console, Business Views, the Event Activity Monitor, and control of Resources for the Tidal Automation™ product. Our expert product instructors will guide the students through the learning process by lecture, real time examples, and test.

At the completion of this course, students will be able to monitor and manage job schedules in Tidal Automation™:

- Gain a high-level understanding of the Tidal Enterprise Automation™ architecture
- Learn core scheduling concepts and terminology
- Understand job type, status, rules, instances, and tracking
- Perform manual job control tasks such as inserting and canceling jobs, and overriding job dependencies
- Learn command types and specific commands
- Become familiar with other Enterprise Scheduler functions such as; operator alerts, agents, resource management, variables, event activity
- Understand and use Queues to control production
- Troubleshoot issues in a schedule

## Primary Deliverables

- Complete training manual
- Certificate of completion

Throughout this full day course, the students knowledge and understanding of Tidal Automation™ will be expanded. Students will receive comprehensive, operator-level knowledge of the Tidal Automation™.

## Availability

The Synertech Training for Tidal Automation™ – Operator is a statement of work (SOW)–based service and is widely available. Contact your local service account manager about availability in your area.

## Training Site Requirements

- Dedicated Servers are required to host the Tidal Master, Client Manager, databases, and Agent components.  
Network access is required in your training room.
- One workstation for the instructor is required if the class is taught at your site.
- The training room must have the ability to project PowerPoint and have either a whiteboard or an easel.

## How to Schedule Training

For more information or to schedule a training class, call 909.599.0099 and ask to speak to the Tidal Training Coordinator or send email to [sales@synertechinc.net](mailto:sales@synertechinc.net).